



FROM THE INSTITUTE PRESIDENT, GLYN LLOYD

Dear Member,

As we draw closer to the end of the year, Divisions have been busily arranging end of year activities and planning for 2022. CC21 takes place on 8 December at the Four Seasons Hotel Sydney, and the final program has been circulated, with amazing speakers covering many topics of importance to the insurance claims industry. The convention has been extensively planned, and I thank the CC21 Committee for their efforts. We are on track for 250 attendees despite travel quarantine requirements in Australia, which have limited interstate travellers and overseas visitors. It doesn't seem like two years ago that the last Claims Convention took place, the good news is that the appetite for the convention and delegates wanting face-to-face engagement has been received loud and clear. As a result, no livestreaming of this event will take place, and with the new format being trialled, a three-hour cocktail function will follow at the conclusion of the convention. I am sure CC21 will be a great success, with all those involved being rewarded for their efforts.

Due to pandemic restrictions, the AICLA (Vic) Awards and Dinner was postponed to 16 December at the Crown Palladium, and to date there have been over 500 registrations. Congratulations to the Victorian Division for arranging and hosting one of the premier AICLA events on the calendar. Entertainment reporter, Richard Reid, will be MC for the event, and his witty style will no doubt keep all attendees highly entertained.

In WA, the Diary Sponsors and Christmas Function takes place on 3 December at Marmion Angling and Aquatic Club, with over 100 attendees expected. The WA Division, as usual, conducted an extensive program of events throughout the year, and with a membership of 70 always manage to fill their events with amazing feedback being received.

Queensland held their traditional End of Year Luncheon at Tattersall's Club with a record 200 attendees, with guests being entertained by Rupert McCall, who's poetry and engaging story about his background was certainly interesting for all those who attended.

The International Division will be holding a webinar for members on 15 December which will include presentations from Andrew Khoo, International Division Chairman, Tony Libke,

CEO, and myself. Each presenter will discuss a range of Institute matters, as well as a brief presentation on the impact of environmental claims in the Asia-Pacific region. We look forward to presenting to International Division members and answering any questions they may have.

Divisions are busy planning 2022 educational seminars, webinars and networking and social events. I am sure that Divisions would welcome suggestions from members as to potential educational topics. Please feel free to reach out to the AICLA office or your local division, and we thank all members for their continued support of all activities.



The International Division put forward an idea to have a simplified AICLA logo. This idea was supported at Board level, and over a period of time we are now pleased to present the new simplified AICLA logo. The traditional logo remains and will continue to be featured on certificates and other areas where appropriate. For further details regarding the use please see the information later in the newsletter.

One of AICLA's longest serving Board members is Education Director, Michael Davies, of YDR Chartered Loss Adjusters based in Adelaide. Michael is well known throughout the loss adjusting industry, having served as of Education Director since October 2008. His contribution to AICLA goes largely unrecognised, as he sits very much in the background and doesn't receive the attention of the President or other members of the Executive Committee. However, his work, passion, and determination to ensure that education is at the forefront of everything AICLA stands for cannot be questioned. He has worked tirelessly with ANZIIF, our education partner, over many years, and is heavily involved in the transition of the new Diploma course, a package which commences in March 2022. I would like to personally thank Michael for his continued support as Education Director but also for the advice and guidance he has provided during my time as President. With regards to the new Diploma, ANZIIF is currently working with Subject Matter Experts to prepare new

course material to ensure that the high standard of the Diploma is not diluted in quality.

I reported in the last LA News that Natasha Blanch, Commercial Loss Adjuster at Suncorp Group Brisbane, was the recipient of the Carey Bird Scholarship for 2021. I had the honour to present Natasha her framed certificate at the recent Queensland Division End of Year Luncheon. The award is in recognition of Carey Bird, a loss adjuster who was tragically killed whilst working in Christchurch New Zealand during the 2011 earthquakes. Carey was seen as a deeply passionate and highly respected adjuster, and his very untimely death serves as a reminder to all loss adjusters of the sometimes tragic scenarios we face when attending scenes of extreme natural catastrophes. The award is sponsored by Marsh FACS, for who Carey was an employee at the time, and we give our gratitude to Marsh FACS for their continued support of this prestigious award.



An award which will launch in 2022 is the AICLA Lifetime Achievement Award. This annual award will recognise an adjuster who over a long period of time has demonstrated a commitment to the promotion of education, training and mentoring of loss adjusters for the purposes of advancing knowledge, competency, and overall personal development. Further details and criteria for the award will be issued in early 2022.

Finally, the 2022 diaries will be available very soon. Our thanks go to diary and website sponsors. Sponsors' contributions greatly assist AICLA in being able to organise events and promote education and training for loss adjusters and others in the claims industry.

Kind regards

Glyn Lloyd, Chartered Loss Adjuster
President – AICLA

NEW AND ELEVATED MEMBERS

Congratulations to the following new and recently elevated members:

NEW MEMBERS

Name	Class	Division
Jason Noyahr	Provisional	Victoria
Thomas Emery	Provisional	New South Wales
Bruce Cooper	Provisional	ACT
Kyle Mayfield	Provisional	New Zealand
Willy Wee	Provisional	Int. Singapore

ELEVATIONS

Name	Class	Division
Joel Arbuthnot	Affiliate	New South Wales
Stephen McDonald	Associate	New South Wales
David Markwick	Fellow	New South Wales
Natalie Sinclair	Associate	Victoria
Dean Jacob	Affiliate	Victoria
Mark Crosby	Fellow	New Zealand
Yuen Tung Ching	Associate	Int. Hong Kong
Abraham Rajadurai	Affiliate	Int. Singapore
Voottipong Tempattarasak	Fellow	Int. Vietnam
Tai Batchelor	Fellow	New Zealand

UPCOMING EVENTS

Members and guests are invited to attend the following events. For further information and to register, please click on the event.

DATE	EVENT	LOCATION
3 December	Christmas Function	Perth
8 December	Claims Convention	Sydney
16 December	Awards	Melbourne

CLAIMS CONVENTION 2021

8 December 2021

Four Seasons Hotel Sydney

Final registrations are being accepted for CC21 up to Friday, 3 December 2021.

With strong registrations from loss adjusters, insurers and others in the claims industry, a high-quality program, superb venue, and a networking cocktail function, the event is shaping to be an outstanding success.

We thank Platinum sponsor Nearmap and Gold Sponsors Johns Lyng Group and Advanced Buildings for their generous support.

For a copy of the registration brochure and program [click here...](#)

SIMPLIFIED LOGO



Members are eligible to use the AICLA logo in a prescribed format in emails and other correspondence. You will be aware from the President's report that AICLA has developed a simplified logo, which is easier to reproduce and it is hoped will become well recognised with members and others over time.

The conditions for use by members of the traditional and simplified logo are as follows:

Members may display the name of the Institute and its logo on the Member's letterhead and business cards, providing the Member displays that they are a Member of the "Australasian Institute of Chartered Loss Adjusters Limited" and so long as they abide by the Charter of Objects and Professional Conduct. Such display shall be no larger than 50% of the font size of the name of the Member's firm as printed on the letterhead or business cards.

To download a copy visit the [member downloads page...](#)

QUEENSLAND

The final event for the Queensland Division for 2021 was the highly successful End of Year Luncheon, held at Tattersall's Club Brisbane on Friday 12 November. The luncheon speaker this year was renowned Australian poet Rupert McCall.

The event was a sell-out, attracting almost 200 members, retired members, suppliers and other industry guests. Also in attendance was the AICLA President, Glyn Lloyd. Rowley Ahern read the traditional Charles Buchanan poem.

The event included a number of academic awards, including the Carey Bird Scholarship for 2021, which was won by Natasha Blanch from Suncorp, the Brian Geraghty Prize, awarded to Michael de Bruyn, and Leigh Harrington,



who was presented the 2020 Victorian Division Bob Richards Award.

Thank you to all who attended and to sponsors KMA Consulting Engineers (Platinum) and Gold sponsors Advanced Buildings, Steamatic, BMR Building Solutions and Envista Forensics.

[Click here](#) for more photos of the event (*password aicla2018*).

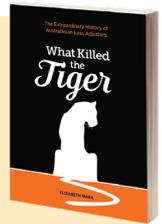
INTERNATIONAL

The International Division will be hosting a webinar featuring the Institute President Glyn Lloyd, International Division Chairman Andrew Khoo, and CEO Tony Libke on Wednesday 15 December at 4pm Kuala Lumpur time.

To learn more about this special event and to register [click here](#).

WHAT KILLED THE TIGER

Copies of the book *'What Killed the Tiger: the Extraordinary History of Australasian Loss Adjusters'* are available, and if you have not already ordered a copy please [click here](#) for the order form.



ONLINE CPD

Whilst we recognise that there may be a few members who do not agree that climate change is due to human activity and particularly the burning of fossil fuel, Insurers are taking the issue very seriously, given that the overwhelming majority of the world's climate scientists believe that the phenomenon is responsible for more and more violent weather events, which inevitably cause a rise in weather related claims. This piece is being written when there have just been three successive days of severe hailstorms in Eastern Australia. Elsewhere in the world, both flooding events and bushfires are rising in frequency and severity. Major windstorms too.

At last, it seems, Australia is taking the climate change problem seriously, although it is not long since new coal and gas installations were being planned or authorised here. At the time of writing, Australia's PM has returned from the Cop26 conference in Glasgow. A raft of initiatives is being announced, including plans to increase the participation of electric vehicles. As Australia had appeared to be lagging in climate change recognition or planning, those assurances are welcomed. But many climate experts believe that a 2050 commitment is too late and that the target should at least be to achieve net zero emission by 2030.

Apart from the outright deniers, and those understandably concerned about disruption and local unemployment in the mining and allied industries, there are many who are concerned about what alternative power arrangements can be made to take the place of fossil fuel power stations — urgently — as it is quite clear modern life cannot continue without a stable source of

electric power. The obvious solution is renewable energy — specifically solar, wind and to a lesser extent wave power. In this regard, arguably governments around the world should have planned for a transition many years ago when the alarm bells first rang. Were they simply in denial, or were sinister lobby groups at work?

Another proposal for plugging the energy gap is the building of nuclear power stations. They are claimed by the industry to be increasingly safe, but that assertion has been made before and major nuclear disasters have followed. We refer you to our CPD065/66 for an account of the Fukushima incident, to CPD102 for the Three Mile Island event, and CPD132/133 for the Chernobyl disaster. We also have a discussion about the nuclear exclusion at CPD035 and about liability for nuclear damage at CPD098.

Standing away from the purely insurance aspect, there is fear about the safety of nuclear power stations. No-one wants one 'in their backyard!' It is not just the perceived enormity of a possible nuclear explosion and the fear of the invisible enemy of radioactivity. There is also a considerable concern about the sheer length of time over which a possibly wide area can become polluted with radioactive substances. As just one example, more than 30 years after the Chernobyl disaster, the Pripyat area is still contaminated and unpopulated while nuclear scientists try to establish when it might be truly safe. Meanwhile, Reactor No. 4 is said to be unstable for 20,000 years, with protective covering requiring renewal every 30 years! If this region intends to adopt nuclear power, there will be a delicate balancing exercise.



AICLA offers members the opportunity to advertise positions vacant in LA News.

The cost is \$300.00 (+ GST) and the advertisement will be run for one month.

The advertisements also appear on the AICLA website www.aicla.org.

If you wish to advertise, please send information to adminoffice@aicla.org.

Advertisers can remain anonymous with job applicants responding direct to AICLA.